IT Services is the university’s central group that provides technology services, solutions, and support to all Northeastern University students. Visit the Connect To Tech guide (https://connect-to-tech.northeastern.edu/students/) for information and key technology resources that are particularly helpful to students, including:

- Northeastern accounts
- Access to email
- Laptop recommendations and discounts
- Canvas learning management system
- Software such as Office 365 and Adobe Creative Cloud
- Frequently used websites and mobile apps

**Technology Support and IT Service Desk**

Technology support is available 24/7 online or by phone and email. Walk-up support is available at the Tech Bar on the Boston and Oakland campuses.

service.northeastern.edu/tech (https://service.northeastern.edu/tech/)
help@northeastern.edu

Visit the Tech Service Portal (https://service.northeastern.edu/tech/) to search for how-tos and FAQs, borrow a laptop or other equipment, start a live chat, and search other resources.

Occasionally, interruptions to university systems, services, and tools can happen—when they do, get updates about them through Northeastern’s IT status page (https://its.northeastern.edu/status/).