

# Insurance Analytics and Management, Graduate Certificate

## Overview

Learners have an opportunity to gain appropriate technical skills, insurance design expertise, and experience needed to assume professional roles in the insurance field. Upon completion, learners should be prepared to:

- Investigate and identify opportunities to address insurance questions and/or challenges in the evolving digital agenda of the insurance industry.
- Articulate and defend the significance and implications of the intersections of application orientation, domain knowledge, digital leadership and human-centered design, decision support, and digital transformation across the insurance enterprise.
- Integrate the principles, tools, and methods of digital transformation and human-centered design to solve organizational problems by making informed decisions related to the design and deployment of systems in human environments and workflows within the organization.
- Develop a formally proposed solution and/or application, real or hypothetical, to address an insurance-related question and/or challenge.
- Apply data management and strategic analysis, problem-solving, decision-making, effective visualization/communication, and digital leadership skills to the application or deployment of technologies and products in a real-world scenario.

## Program Requirements

Complete all courses and requirements listed below unless otherwise indicated.

| Code                           | Title  | Hours |
|--------------------------------|--|-------|
| <b>Core Courses</b>            |  |       |
| INS 6020                       | Claims Management                                  | 3     |
| INS 6030                       | Insurance Underwriting                             | 3     |
| INS 6040                       | Introduction to Insurance Data Analytics           | 3     |
| INS 6050                       | Intermediate Insurance Analytics                   | 3     |
| <b>Electives</b>               |  |       |
| Complete two of the following: |  | 6     |
| ALY 6070                       | Communication and Visualization for Data Analytics |       |
| EAI 6000                       | Fundamentals of Artificial Intelligence            |       |
| EAI 6020                       | AI System Technologies                             |       |
| INS 6120                       | Macro Challenges in Insurance                      |       |
| INS 6140                       | Distribution and Sales                             |       |
| INS 6983                       | Special Topics                                     |       |

## Program Credit/GPA Requirements

18 total quarter hours required

Minimum 3.000 GPA required