

# Bill Payment

Full payment of tuition, residence hall fees, and other related charges are due prior to the start of the term as specified on the original bill. A past-due balance may result in late fees, prevention of registration, prevention of participation in global study programs, or withdrawal from the university.

Tuition bills are only generated electronically and are available via the Student Hub (<https://me.northeastern.edu>). Students will receive an email notification to their Northeastern University email account when their bill is available. Please note that paper bills are not generated.

For additional information regarding the e-bill, please visit the Billing & Payments Frequently Asked Questions webpage (<https://studentfinance.northeastern.edu/billing-payments/billing-faq/>).

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## Payment of Tuition

Accepted methods of payment are:

- **Checks and e-checks:** Payments can be made online via NUPay on the Student Hub. Payments may also be sent by mail or you may pay in person at Student Financial Services. If you are paying with a check or money order, please ensure that it is made payable to Northeastern University.
- **International payments using Flywire:** Northeastern has partnered with Flywire to streamline the international wire payment process to the university. This service provides students and their families a safe, cost-effective, and convenient method of making payments to Northeastern in foreign currencies. To learn more about international payments through Flywire, visit the Student Financial Services website (<https://studentfinance.northeastern.edu/billing-payments/payment-methods/#international-payments>).
- **Monthly payment plan:** For additional information regarding the monthly payment plan, which is administered through Flywire, visit the Student Financial Services website (<https://studentfinance.northeastern.edu/billing-payments/financing-options/>).
- **Supplemental student and parent loans:** There are a number of supplemental educational loan programs available to assist students and families in financing their education. Review options on the Student Financial Services website (<https://studentfinance.northeastern.edu/billing-payments/financing-options/>).

For additional information regarding available payment and financing options, visit the Student Financial Services website (<https://studentfinance.northeastern.edu/billing-payments/>).

## Student Financial Responsibility Agreement

As compelled by federal law, all students who enroll in classes at Northeastern are required to complete and accept the Student Financial Responsibility Agreement (<https://studentfinance.northeastern.edu/billing-payments/sfra/>). This agreement must be completed once per academic year and is located on the Student Hub. Failure to complete the SFRA will result in a hold that prevents registration.

## VA Education Benefits

In accordance with Title 38 USC 3679 (e), covered individuals utilizing Chapter 31 or Chapter 33 education benefits at Northeastern University will not have any penalty imposed on their account nor will they be required to take out additional funding due to pending or late payments from the Department of Veterans Affairs as long as the Dolce Center for the Advancement of Veterans and Servicemembers has a current Certificate of Eligibility or VRE Authorization on file AND a Request for VA Benefit Certification is submitted through the Student Hub (<https://me.northeastern.edu>) portal.

COEs must be submitted before the start of the student's first term but do not need to be resubmitted unless entitlement information changes. Students are also required to complete the Request for VA Benefit Certification form through the Student Hub (<https://me.northeastern.edu>) portal before the start of each term they wish to use VA benefits. Students may have a hold placed on the account if there is an outstanding balance after payment from the VA is received by Northeastern.

## Discrepancies in Your Bill

Discrepancies in billing statements should be addressed in writing by the student to the Office of Financial Services at Student Financial Services Inquiry form ([https://northeastern.service-now.com/sfs/?id=sfs\\_ask\\_a\\_question&sys\\_id=dfb56efd8731f15011b72fc5dabb35a8](https://northeastern.service-now.com/sfs/?id=sfs_ask_a_question&sys_id=dfb56efd8731f15011b72fc5dabb35a8)). Include the student's name, Northeastern ID, dollar amount in question, date of invoice, and any other information believed to be relevant.

Responses will be sent to the student's Northeastern email address. If there is a billing discrepancy, pay the undisputed portion of the bill to avoid responsibility for any late fees or financial holds.

## Overloads and Reduced Loads

Undergraduate day tuition is charged on a flat per-term basis that includes the cost of each student's normal academic curriculum requirements for that term.

Adjustments for reduced loads are made only when the Undergraduate Petition to Reduce Load is approved by the academic department and the Office of the University Registrar, usually only in the final term. International students who wish to drop below 12 credits during the semester must obtain authorization from the Office of Global Services (<https://international.northeastern.edu/ogs/>). These students may be approved for a reduced course load of fewer than 12 credits but no fewer than 6 credits in accordance with federal regulations. Tuition adjustments will then be made if the course load falls below 12 credits during full semesters and 6 credits during summer half sessions (calculated at the per-credit-hour rate). To receive an adjustment, the Undergraduate Petition to Reduce Load must be submitted prior to the start of the term. No rebate or credit is granted when a student voluntarily drops a course.

Financial adjustments for coursework greater than the prescribed curriculum for the term is calculated at the per-credit-hour rate for undergraduate full-time students. Students taking more than 8 credits (summer half session) or 16 credits (full semester) will be charged at the per-credit-hour rate.

Undergraduate full-time day students registered for co-op and taking a class will be billed at the per-credit-hour rate for the course. The flat undergraduate tuition rate will be charged for students on co-op enrolled in 12 credits or more.

Visit the Tuition and Fees webpage (<https://studentfinance.northeastern.edu/billing-payments/tuition-and-fees/>) for a full listing of tuition rates. Also see “Overload Policy (<https://catalog.northeastern.edu/undergraduate/academic-policies-procedures/registration-taking-courses/#overload>)” and “Reduced Load Policies (<https://catalog.northeastern.edu/undergraduate/academic-policies-procedures/registration-taking-courses/#reduced-load>).”

### Delinquent Balances

In cases of student default on tuition payments, the student may be withdrawn from the university and is liable for the outstanding tuition, as well as for all reasonable collection costs and any legal fees incurred by the university during the collection process. Accounts may be subject to monthly interest charges.

### Refunds on Credit Balances

The university automatically issues refunds for eligible students whose account reflects a credit balance.

Please note that if a credit card has been used to pay any portion of the amount due, the refund must be made first to that credit card. If the credit balance on the account exceeds the amount that was paid via credit card, these additional funds will be refunded by check or direct deposit.

If the credit balance in the student’s account resulted from a Federal Direct Parent PLUS Loan, the funds will be automatically refunded to the borrower. Any additional credit not from this loan will be refunded to the student.

For additional information regarding student refunds, including Frequently Asked Questions, visit the Student Financial Services website (<https://studentfinance.northeastern.edu/policies-procedures/student-refund-requests/>).

### Refunds for Withdrawal from the University—General Information

Tuition refunds are granted based on the date of the official withdrawal processed by the Office of the University Registrar. Nonattendance does not constitute official withdrawal. Credit policies vary according to the duration of the course. Typical tuition adjustments are made according to the schedules shown below.

The first week of class is the week containing the “Classes Begin” date listed in the online academic calendar (<https://registrar.northeastern.edu/group/calendar/>).

Payment options and credit policies may vary for courses that follow a schedule different from the regular full- or half-semester courses. If you are unsure about a course you are taking, contact the Office of Student Accounts.

All rates are subject to revision at the discretion of Northeastern’s Board of Trustees.

For information regarding policies that affect eligibility for federal grants and loans upon your withdrawal or adjustment to course enrollment, visit the Student Financial Services website (<https://studentfinance.northeastern.edu/>). Note that withdrawal policies vary for global study programs. For more information on study-abroad-related withdrawal policies, refer to the Global Experience Office (<https://geo.northeastern.edu/>).

### Refunds for Course Withdrawals

Undergraduate day students should refer to the “Overload Policy (<https://catalog.northeastern.edu/undergraduate/academic-policies-procedures/registration-taking-courses/#overload>)” and “Reduced Load Policies (<https://catalog.northeastern.edu/undergraduate/academic-policies-procedures/registration-taking-courses/#reduced-load>)” for information on adjustments for withdrawing from individual course(s). For withdrawals from a course after the third week of a full semester, contact [studentaccounts@northeastern.edu](mailto:studentaccounts@northeastern.edu).

### Refunds for Complete Withdrawal from the University

#### FULL SEMESTERS

Official withdrawal during the first week	100% refund
Official withdrawal during the second week	100% refund
Official withdrawal during the third week	100% refund
Official withdrawal during the fourth week	60% refund

Official withdrawal during the fifth week	40% refund
Official withdrawal after the fifth week	No refund

**SUMMER HALF SEMESTERS**

Official withdrawal during the first week	100% refund
Official withdrawal during the second week	100% refund
Official withdrawal during the third week	50% refund
Official withdrawal during the fourth week	25% refund
Official withdrawal after the fourth week	No refund

**Disability Access Services Adjustments**

Students who are registered with Northeastern's Disability Access Services (<https://drc.sites.northeastern.edu/>) are eligible to petition to the center for tuition adjustments directly related to their documented disability. Students who drop below 12 credit hours may be affected by the loss of full-time-student status. Further information is available from Disability Access Services.