

# Information Technology Services

IT Services is Northeastern University's central group that provides technology services, solutions, and support to all Northeastern students. Visit the **Connect To Tech guide** (<https://connect-to-tech.northeastern.edu/students/>) for information and key technology resources that are particularly helpful to students, including:

- Northeastern accounts
- Access to email
- Laptop recommendations and discounts
- Canvas learning management system
- Software such as Office 365 and Adobe Creative Cloud
- Frequently used websites and mobile apps

## Technology Support and IT Service Desk

Technology support is available 24/7 online or by phone and email. Walk-up support is available at the Tech Bar on the Boston and Oakland campuses. **G** ([https://service.northeastern.edu/tech/?id=its\\_contact\\_us](https://service.northeastern.edu/tech/?id=its_contact_us)) **et IT Support >**

[service.northeastern.edu/tech](https://service.northeastern.edu/tech) (<https://service.northeastern.edu/tech/>)

617.373.HELP [4357]

[help@northeastern.edu](mailto:help@northeastern.edu)

Visit the **Tech Service Portal** (<https://service.northeastern.edu/tech/>) to search for how-tos and FAQs, borrow a laptop or other equipment, start a live chat, and search other resources.

Occasionally, interruptions to university systems, services, and tools can happen—when they do, get updates about them through Northeastern's **IT status page** (<https://its.northeastern.edu/status/>).