

Public Safety

Northeastern University Police Department

100 Columbus Place (Boston Administrative Offices)
 617.373.3333 (EMERGENCY—police, fire, medical)
 617.373.3934 (TTY emergency or nonemergency)
 617.373.2121 (nonemergency regular business)
 Emergency or Nonemergency for the Deaf and Hearing Impaired: Dial 711

Website (<https://nupd.northeastern.edu/>)

Public Safety Division Administrative Offices
 617.373.2696

Personal Safety
 617.373.2121

The Public Safety Division is committed to working with Northeastern University faculty, students, staff, and neighbors to build relationships and keep our campus thriving. Our work extends far beyond Boston, as we support learners in their academic and experiential endeavors around the world. The Public Safety Division is comprised of three sections: Police Department, Emergency Management, and International Safety.

The Northeastern University Police Department (<https://nupd.northeastern.edu/>) is a full-service and accredited police agency that comprises patrol and investigative divisions providing 24-hour service. NUPD has developed robust crime-detection and prevention strategies centered on technology and campus community engagement. Our well-trained officers are ready and willing to assist all members of our community.

A personal safety escort (<https://nupd.northeastern.edu/our-services/safety-escort-services/>) can be provided from one Boston on-campus location to another, any time of day, whenever personal safety is a concern. You'll need to provide your name, Northeastern ID number, and location. Safety escorts usually arrive in 10 to 15 minutes. A special, nighttime off-campus escort service, called the RedEye, runs from dusk to dawn to transport students to their residence within two miles from the center of the Boston campus. Every night from 5 p.m. until 6 a.m., the RedEye van will pick students up at Egan Access Road, behind Snell Library. In order to use this escort, you must book a ride in advance using the RedEye app, or you can book a ride at the RedEye dispatch center located at the Northeast Security office in the Ruggles Substation.

SafeZone (<https://nupd.northeastern.edu/safezone/>) is a mobile safety app that is unique to Northeastern. SafeZone is a smartphone app that any student or staff member can download and use for free. This app will connect you directly to the NUPD should you need our assistance or emergency support while you are on campus.

Fire egress drills in residence halls are held each semester to familiarize students with the alarm system and the evacuation routes. All building occupants must participate when a drill is held. For tips on fire safety, pick up a fire safety brochure or visit the NUPD website.

NUPD encourages you to familiarize yourself with all of the services provided by NUPD and to utilize the services and safety-related tips provided. If you see something that does not look or feel right, NUPD encourages you to say something by contacting NUPD at 617.373.2121 or Oakland Department of Public Safety at 510.430.3333 or utilizing the SafeZone app.

LOST AND FOUND ([HTTPS://NUPD.NORTHEASTERN.EDU/OUR-SERVICES/LOST-AND-FOUND/](https://nupd.northeastern.edu/our-services/lost-and-found/))

If you have lost an item on the Boston campus, call 617.373.3913. If your item has been turned in, we will contact you by telephone or email. If you have found an item of value on campus, return it to our headquarters located at 100 Columbus Place. If you suspect the item has been stolen, call the NUPD at 617.373.2121 to report the theft.

UNIVERSITY EMERGENCY INFORMATION ([HTTPS://WWW.NORTHEASTERN.EDU/EMERGENCY-INFORMATION/](https://www.northeastern.edu/emergency-information/))

617.373.2000 (snow emergencies)
 617.373.3333 (police, medical, or fire emergencies)

Northeastern is committed to providing members of its community with a safe and secure place in which to live, work, and study.

The university is prepared to respond to emergencies and urgent situations that require immediate action. A trained team of police officers, EMTs, health and counseling experts, student affairs and residential life staff, and other professionals form a coordinated group that is able to manage a wide range of potential situations.

NU Alert, emergency broadcast communication messages, are sent to the email addresses and telephone numbers students, faculty, and staff have provided the university. For more information on NU Alert and Emergency Planning, visit the NUPD website (<https://nupd.northeastern.edu/safety/emergency-planning/>).

Oakland Department of Public Safety Information

Website (<https://oakland.northeastern.edu/student-resources/campus-safety/>)

Department of Public Safety, OAKLAND CPM, Room 113
Oaklandsafety@northeastern.edu

Campus Emergency
510.430.3333

Safety and Transportation
510.430.5555