

Bill Payment

Student Financial Services

617.373.2270
617.373.8222 (fax)
studentaccounts@northeastern.edu

Full payment of tuition and other related charges is due prior to the start of the term as specified on the original bill. For questions related to the billing process, late fees, payment methods, tuition payment plan, and refunds, contact us at the phone number and email address provided above.

E-Bill

Tuition bills are generated electronically and are available via the myNortheastern portal (<https://my.northeastern.edu/>). Once your billing statement is available, you will be notified via email.

Bills must be paid by the due date on the initial billing statement. If a bill has not been received by the first week of the semester, contact Student Accounts. Transcripts and other academic records will not be released until all financial obligations to the university have been met.

Payment of Tuition

Full payment of tuition, residence hall fees, and other related charges are due prior to the start of each semester. Payments will be accepted for billable charges only. The university is not able to process payments for more than the balance due on the student's account.

Accepted methods of payment are:

- **Electronic check (e-check):** Payments can be made online via NUPay on the myNortheastern portal (<https://my.northeastern.edu/>) and are processed the same day they are received by the university.
- **International payments using Flywire:** Northeastern University has partnered with Flywire to streamline the international wire payment process to the university. This service provides students and their families a safe, cost-effective, and convenient method of making payments to Northeastern University in foreign currencies. To learn more about international payments through Flywire, visit the Student Financial Services website (<https://studentfinance.northeastern.edu/billing-payments/payment-methods/>).
- **Monthly payment plan:** The monthly payment plan, administered through Nelnet Campus Commerce, allows students to divide their educational costs into smaller, more manageable installments. For additional information, visit the Student Financial Services website (<https://studentfinance.northeastern.edu/billing-payments/financing-options/>).
- **Supplemental loans:** There are a number of educational loan programs available to assist students in financing their education. Review options at the Student Financial Services website (<https://studentfinance.northeastern.edu/billing-payments/financing-options/>).

For additional information regarding available payment options, visit the Student Financial Services website (<https://studentfinance.northeastern.edu/billing-payments/payment-methods/>).

Student Financial Responsibility Agreement

As compelled by federal law, all students who enroll in classes at Northeastern University are required to complete and accept the Student Financial Responsibility Agreement (SFRA) ([https://](https://studentfinance.northeastern.edu/billing-payments/sfra/)

studentfinance.northeastern.edu/billing-payments/sfra/). This agreement must be completed once per academic year and is located on the student's myNortheastern portal (<https://my.northeastern.edu/>). Failure to complete the SFRA will result in a hold that prevents attendance.

VA Education Benefits

In accordance with Title 38 USC 3679 (e), covered individuals utilizing Chapter 31 or Chapter 33 education benefits at Northeastern University will not have any penalty imposed on their account nor will they be required to take out additional funding due to pending or late payments from the Department of Veterans Affairs as long as the Dolce Center for the Advancement of Veterans and Servicemembers (CAVS) has a current Certificate of Eligibility (COE) or VRE Authorization on file AND a Request for VA Benefit Certification is submitted through the myNortheastern (<https://my.northeastern.edu/web/guest/>) portal.

COEs must be submitted before the start of the student's first term but do not need to be resubmitted unless entitlement information changes. Students are also required to complete the Request for VA Benefit Certification form through the myNortheastern (<https://my.northeastern.edu/web/guest/>) portal before the start of each term they wish to use VA benefits. Students may have a hold placed on the account if there is an outstanding balance after payment from the VA is received by Northeastern.

Discrepancies in Your Bill

Discrepancies in your bill should be addressed in writing via email (studentaccounts@northeastern.edu) to Student Financial Services. Include your name, NU ID, account number, dollar amount in question, date of invoice, and any other information you believe is relevant.

If there is a discrepancy in your bill, pay the undisputed part of the bill to avoid responsibility for any late fees or financial holds.

Late Fees

Late fees can be placed on accounts any time after the due date if the account remains fully or partially unpaid. The university typically waits, however, until after the conclusion of the add/drop period, for the specified semester, prior to assessment of late fees. These fees are based on the amount past due at the time of assessment and can range from \$75 to \$200. Late fees are assessed once per term.

If a student or payer wishes to dispute a late fee assessment, they must do so, in writing, to studentaccounts@northeastern.edu. Please be sure to include the student's name, NU ID, and reason for the dispute in the email.

In cases where students default on financial obligations, the student is liable for the outstanding balance, collection costs, and any legal fees incurred by the university during the collection process.

Tuition Paid Directly by Employers

When a third party pays tuition directly to the university, the student must provide the Office of Student Accounts with a purchase order or a written statement of intent to pay by the third party prior to the first week of classes. If there are stipulations associated with the payment agreement, such as a minimum grade level, then the student must either pay the university directly or enroll in one of the payment options.

Documents pertaining to a third-party agreement can be emailed to thirdparty@northeastern.edu, faxed to 617.373.8222, or mailed to the address below:

Student Financial Services
Northeastern University
ATTN: Third Party Billing
354 Richards Hall
360 Huntington Ave
Boston, MA 02115

Tuition Reimbursement

Many companies, embassies, and agencies directly reimburse students for their educational expenses upon successful completion of courses. In these situations, the student is responsible for paying the bill at the beginning of the semester or selecting another payment option. Tuition may not be left unpaid pending reimbursement by a third party. Check with your human resources department to see if you qualify.

If your company requires an official transcript to process the tuition reimbursement, you may request your transcript through your myNortheastern portal (<https://my.northeastern.edu/>). Transcripts should be requested prior to the due date on your initial billing statement. Should there be a balance due on your account after the due date, your account may be subject to holds and a transcript will not be available until the balance due is resolved.

Tuition and Fees and Default Policy

Tuition rates, all fees, rules and regulations, courses, and course content are subject to revision by the president and the Board of Trustees at any time. In cases where the student defaults on their tuition, the student shall be liable for the outstanding tuition and all reasonable associated collection costs incurred by the university, including attorneys' fees.

Northeastern University Student Health Plan (NUSHP)

General Information

Since September 1989, Massachusetts law (M.G.L. c.15A, § 18) has required every full-time and part-time student enrolled in a certificate, diploma, or degree-granting program in a Massachusetts institution of higher learning to participate in a Student Health Plan or in a health benefit plan with comparable coverage.

The Student Health Plan defines a full-time student as having full-time student status and enrolled in any amount of credits of a full-time curriculum.

The Student Health Plan defines a part-time student as having part-time student status and enrolled in at least 75 percent of credits of the full-time curriculum (CPS undergraduate students 9 credits, CPS graduate students, 6 credits).

The health fee is assessed each term on a student's account based on these definitions unless the student has previously waived the health plan fee in the current academic year.

Students on co-op or on study abroad are considered active students and will be enrolled in and billed for NUSHP each year.

Students enrolled in online programs are not eligible for NUSHP. Courses that would normally be held in the classroom and are currently being offered online or remotely due to

COVID-19 are considered in-classroom courses and may make students eligible for and assessed the NUSHP fee.

Health Insurance Waiver

Eligible students are automatically enrolled in NUSHP each academic year and may waive NUSHP via myNortheastern once they have been billed for NUSHP. In addition, to be eligible to waive, comparable coverage must be effective from the beginning of the term the student meets Student Health Program requirements.

The burden of proof that the alternative insurance is adequate falls upon the student choosing to waive. By submitting the waiver form, the student will be accepting responsibility for all medical expenses incurred, and neither Northeastern University nor its Student Health Plan will be responsible for these expenses.

Northeastern University reserves the right to verify that the student's insurance meets the criteria indicated. Disciplinary action may be taken if a student knowingly waives NUSHP without comparable coverage.

Visit the NUSHP website (<https://www.northeastern.edu/nushp/>) for waiver deadlines.