Student Financial Services
354 Richards Hall
617.373.2270
617.373.8222 (fax)
studentaccounts@northeastern.edu

Full payment of tuition and other related charges is due prior to the start of the term as specified on the original bill. For questions related to the billing process, late fees, payment methods, tuition payment plan, and refunds, contact us at the phone number and email address provided above.

Payment of Tuition
Full payment of tuition, residence hall fees, and other related charges is due before the start of each semester. Payments will be accepted for billable charges only. The university is not able to process payments for more than the balance due on the student’s account. Accepted methods of payment are:

- Electronic check (E-check). Payments can be made online via NUPay on myNEU (http://myneu.neu.edu) and are processed the same day they are received by the university.
- Through the monthly payment plan. Call 800.635.0120 or visit the Tuition Payment Plan website (http://www.tuitionpaymentplan.com/enroll).
- Supplemental loans. Review options at the Student Financial Services website (https://studentfinance.northeastern.edu/billing-payments/financing-options).
- Additional payment options and details can be found at the Student Financial Services website (https://studentfinance.northeastern.edu/billing-payments/payment-methods).
- International payments using Flywire. Northeastern University has partnered with Flywire to streamline the international wire payment process to the university. This service provides students and their families a safe, cost-effective, and convenient method of making payments to Northeastern University in foreign currencies. Review how to initiate payment at the Student Financial Services website (https://studentfinance.northeastern.edu/billing-payments/payment-methods).

Bills must be paid promptly. If a bill has not been received by the first week of the semester, contact Student Accounts. Transcripts and other academic records will not be released until all financial obligations to the university have been met.

Discrepancies in Your Bill
Discrepancies in your bill should be addressed in writing via email to Student Financial Services at studentaccounts@northeastern.edu. Include your name, account number, dollar amount in question, date of invoice, and any other information you believe is relevant.

If there is a billing problem, pay the undisputed part of the bill to avoid responsibility for any late fees.

Late Fees
In cases where students default on financial obligations, the student is liable for the outstanding balance, collection costs, and any legal fees incurred by the university during the collection process.

Tuition Reimbursement
Many companies, embassies, and agencies directly reimburse students for their educational expenses upon successful completion of courses. In these situations, the student is responsible for paying the bill at the beginning of the semester or selecting another payment option. Tuition may not be left unpaid pending reimbursement by a third party.

Tuition Rates, all fees, rules and regulations, and courses and course content are subject to revision by the president and the Board of Trustees at any time. In cases where the student defaults on his or her tuition, the student shall be liable for the outstanding tuition and all reasonable associated collection costs incurred by the university, including attorneys’ fees.

Mandatory Student Health Plan
Since September 1989, Massachusetts law (M.G.L. c.15A, § 18) has required every full-time and part-time student enrolled in a certificate, diploma, or degree-granting program in a Massachusetts institution of higher learning to participate in a Student Health Insurance Program (SHIP) or in a health benefit plan with comparable coverage. Under SHIP a part-time student is defined as one who is enrolled in at least 75 percent of the full-time curriculum. (College of Professional Studies graduate students—7 credits, part-time graduate students—6 credits).

Students who have comparable health plan coverage may waive the Northeastern University Student Health Plan (NUSHP) by completing a waiver on the myNEU web portal (http://myneu.neu.edu) by the designated deadline date each academic year. For deadlines and additional information, visit the NUSHP website. (http://www.northeastern.edu/nushp)